

Statistics on Complaints Registered by National Human Rights Institutions**(1) NATIONAL HUMAN RIGHTS COMMISSION**

National Human Rights Commission		
Human Rights Division (HRD)	Period	Number of Complaints
Complaints Received	2013 -2017	534
Complaints Disposed of	2013-2017	435
The Police Complaints Division (PCD)	Period	Number of Complaints
Complaints Received	2013-2017	2611
Cases filed after Investigation	2013-2017	2290
Cases under Investigation	2013-2017	175
National Preventive Mechanism Division (NPMD)	Period	Number
Complaints Received	2013-2018	1332
Visits to Prisons	2015-2018	227
Visits to Police Cells (incl. Rodrigues)	2015-2018	138
Visits to Rehabilitation & Correctional Youth Centres	2015-2018	15
Visits to Police Detention Centre	2015-2018	20
Visits to mental and Other Hospitals	2015-2018	16

2. EQUAL OPPORTUNITIES COMMISSION

Statistics on Complaints received at EOC (May 2012 to 30 April 2018)	
Complaints Received	Complaint lodged
Complaints Received from Mauritius	1920
Complaints Received from Rodrigues	87
Total Complaints Received	2007

Status of Complaints	
Status of Complaints	Number of Complaints
Examined	1637
Withdrawn	192
Assessment on going (Additional Information Requested)	101
Pending Investigation	77
Total	2007

Details of Complaints examined	
Status	Number of Cases
Conciliated/settled	169
Referred to Equal Opportunities Tribunal	33
Referred to DPP	1
Timed Barred	97
Not Under Purview	720
No evidence of discrimination	516
Referred to other Instances (NHRC, ICAC, Ministry of Social Security)	17
Complainant Deceased	2
Under Investigation	82
Total	1637

3. **OFFICE OF THE OMBUDSMAN**

Statistics from the Office of the Ombudsman for the year 2017	
Cases pending as at 31 December 2016	102
Case intake in Year 2017	417
Cases dealt with	771 (Including 252 miscellaneous & copies of complaints)
Cases rectified	135
Cases explained	192
Cases discontinued	22
Cases not investigated	5
Cases not entertained	3
Cases not justified	7
Cases pending as at 31 December 2017	155

4. **OMBUDSPERSON FOR CHILDREN'S OFFICE**

(a) Number of cases reported and outcomes thereof, from August 2013 to as at date (11th June 2018):

	August 2013 – July 2014	August 2014 – July 2015	August 2015 – July 2016	August 2016 – July 2017	August 2017 – as at date
Awaiting Report	24	50	38	51	45
In progress	9	7	9	5	17
Cases put away	191	322	194	290	303
Number of cases	224	379	241	346	365

(b) The number of complaints received in person at the Ombudsperson for Children's Office is 460 from July 2017 to June 2018.

(c) Number of requests for intervention received by phone for the period July 2017 to June 2018 is more than 11,000.